

Publikationen

- Managing Customer Satisfaction: Digital Applications for Insurance Companies (2021) (with C. Neunsinger, K. Osterrieder), forthcoming in: *Geneva Papers on Risk and Insurance: Issues and Practice*.
- The Status Quo of the Digital Transformation in Insurance Sales: An Empirical Analysis of the German Insurance Industry (2021) (with J. Eckert, A. Zitzmann), *Zeitschrift für die gesamte Versicherungswissenschaft*, 110, 133-155.
- Spillover Effects from the Volkswagen Emissions Scandal: An Analysis of Stock and Corporate Bond Markets (2021) (with F. Barth, N. Gatzert, H. Scholz), *Schmalenbach Journal of Business Research* (2021).
- Künstliche Intelligenz in der Berufsunfähigkeitsversicherung? Eine Analyse von Risikofaktoren (2021) (with D. Giesinger, F. Müller, A. Schöning), *Der Aktuar*, 2021 (2).
- How Digitalization Affects Insurance Companies: Overview and Use Cases of Digital Technologies (2020) (with K. Osterrieder), *Zeitschrift für die gesamte Versicherungswissenschaft* (Ergänzungsband zur Jahrestagung 2020).
- Empirically Assessing and Modeling Spillover Effects from Operational Risk Events in the Insurance Industry (2020) (with N. Gatzert, D. Heidinger), *Insurance: Mathematics and Economics*, 93, 72-83.
- The Impact of Shareholders' Limited Liability on Risk- and Value-Based Management (2020) (with J. Eckert), *Journal of Risk*, 22 (4), 79-102.
- Maschinelles Lernen: Wie künstliche Intelligenz die Versicherungswirtschaft verändert (2020) (with J. Eckert), *Insurance & Innovation 2020: Ideen und Erfolgskonzepte von Experten aus der Praxis*, Verlag Versicherungswirtschaft, Karlsruhe.
- Risk and Risk Management of Spillover Effects: Evidence from the Literature (2019), *Risk Management and Insurance Review*, 23 (1), 75-104.
- Dealing with Low Interest Rates in Life Insurance: An Analysis of Additional Reserves in the German Life Insurance Industry (2019), *Journal of Risk and Financial Management*, 12 (3), 119.
- The Impact of Spillover Effects from Operational Risk Events: A Model from a Portfolio Perspective (2019) (with N. Gatzert), *Journal of Risk Finance*, 20 (2), 176-200.

- Spillover Effects in the European Financial Services Industry from Internal Fraud Events: Comparing Three Cases of Rogue Trader Scandals (2019) (with N. Gatzert, A. Pisula), *Journal of Risk Finance*, 20 (3), 249-266.
- Corporate Reputation and Reputation Risk: Definition and Measurement from a (Risk) Management Perspective (2017), *Journal of Risk Finance*, 18 (2), 145-158.
- Modeling Operational Risk Incorporating Reputation Risk: An Integrated Analysis for Financial Firms (2017) (with N. Gatzert), *Insurance: Mathematics and Economics*, 72, 122-137.
- Modeling and Measuring Reputation Risk and Spillover Effects (2016), PhD thesis, Friedrich-Alexander University Erlangen-Nürnberg (FAU).